

Ultrefina Product Warranty - We stand behind our products

Thank you for purchasing our premier reverse osmosis and or whole-home water treatment systems. As a testament to our confidence in Ultrefina Canada Corp products, your water treatment system is warranted to the original end-user—when installed according to Ultrefina specifications—against defects in materials and workmanship from the date of original installation, as follows:

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| For a period of life time | <ul style="list-style-type: none">• Molded system manifold (RO & UF)• Water softener /Conditioner main cylinder |
| For a period of ten years | <ul style="list-style-type: none">• Stainless steel faucet (RO & UF)• Softener/Conditioner high-efficiency Circuit board, Control Valve body (excluding internal parts), Salt Tank, Brine Valve |
| For a period of five years | <ul style="list-style-type: none">• Smart Digital Faucet (RO)• PCBs & associated LEDs and displays (RO)• Meter/Sensor/Probe, if so equipped on certain models (WS/C) |
| For a period of one year | <ul style="list-style-type: none">• Filters & Membranes (RO & UF)• The entire RO/UF drinking system• The entire water softener/Conditioner |

If a part described above is found to be defective within the specified period, you should notify your independently operated Ultrefina dealer and arrange a time during normal business hours for the dealer to inspect the water treatment unit at your premises. Any part deemed defective under the terms of this warranty will be repaired or replaced by the dealer. You will only be responsible for freight charges from our factory and local dealer fees.

We are not responsible for damage caused by accident, fire, flood, freezing, acts of God, misuse, misapplication, neglect, oxidizing agents (such as chlorine, ozone, chloramines, and other related components), alteration, installation, or operation contrary to our written instructions. The use of accessories or components that do not meet Ultrefina specifications is also not covered by this warranty. Please refer to the specifications section in the Installation and Operating Manual for application parameters.

Our product performance specifications are provided with each water treatment system. To the extent permitted by law, Ultrefina disclaims all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. Where required by the law, any such implied warranties are limited in duration to the one year specified above for the entire conditioner. As a manufacturer/supplier, we do not always know the specific characteristics of your water supply or the intended purpose for which you are purchasing a water treatment system. The quality of water supplies may vary seasonally or over time, and your water usage rate may also fluctuate. Water characteristics can differ significantly if your water treatment system is relocated. For these reasons, we assume no liability for determining the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligations on our behalf. Additionally, we take no liability and extend no warranties, express or implied, for the use of this product with a non-potable water source. The warranty is void if the system is installed outside a building without being rated for outdoor use. Our obligations under this warranty are limited to the repairing or replacement of failed parts of the water treatment system, and we assume no liability whatsoever for direct, indirect, incidental, consequential, special, general, or other damages.

This warranty does not cover the product and its major components under the following circumstances: aging, bumping, scratching, or other wear and tear from normal maintenance and use; expiration of the warranty period; inability to provide proof of purchase in the form of a customer receipt or invoice; any damage caused by installation or disassembly by a non-authorized professional; or if a warranty claim is made but no quality problems are found after testing by Ultrefina personnel.

Some states do not allow the exclusion of implied warranties or limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Similarly, some states do not allow the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty grants you specific legal rights; you may also have other rights that vary from state to state. Please consult your telephone directory for your local independently operated Ultrefina dealer.